



MOTOR INDUSTRY OMBUDSMAN
OF SOUTH AFRICA

FOUNDER MEMBER OF THE OMBUDSMAN ASSOCIATION OF SOUTH AFRICA NPC

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INDEPENDENT

UNBIASED

FAIR

1 June 2015

MOTOR INDUSTRY OMBUDSMAN OF SOUTH AFRICA

Dear Sir/Madam

We would like to thank all the Manufacturers/Importers/Distributors/Dealers and Service Providers who have adhered to the accredited South African Automotive Industry Code of Conduct (Code) and registered with the office of the Motor Industry Ombudsman of South Africa (MIOSA) and paid their statutory levy.

To those who have not registered yet, the MIOSA will have no choice but to invoice you from the 1st March 2015. However, should you register before 30 June 2015 you will only be invoiced from June 2015. Please visit our website (www.miosa.co.za) to register.

The MIOSA and the Code was accredited by the Department of Trade and Industry on the 3rd October 2014. The Code was published in the Government Gazette on Friday, 17 October 2014, Notice 817, Government Gazette No. 38107(3) and as such has become a Regulation of the Consumer Protection Act and levy's payable to the MIOSA are now a legal requirement from the Automotive Industry.

Information on the accreditation and a copy of the Code can be downloaded from our website.

Yours sincerely,

Dr J.H.L. van Vreden
Motor Industry Ombudsman of South Africa



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a member of the dti group

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